

The Brussels Commissioner for Europe and International Organisations (CEIO)



Brussels: capital of Europe

Key figures



Host Region Policy

The CEIO assures the role of **political and administrative intermediary** between the Brussels public authorities and the European and international institutions established in Brussels.

Our activities revolve around **two principal areas**:

- One stop shop for European and international institutions
- Expat Welcome Desk

Institutional one-stop shop

Requests relating to :

- Urban development
- Security
- Environment
- Mobility
- Planning of public spaces



Expatriate Welcome Desk

A personalised administrative assistance service to the international community settling in BCR and which facilitates the welcome of new arrivals in Brussels.



Expatriate
Welcome Desk



Expatriate Welcome Desk

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MOST FREQUENT ISSUES



Rental Contracts
Registering with the municipality

Family reunification

Visas

Second residence tax

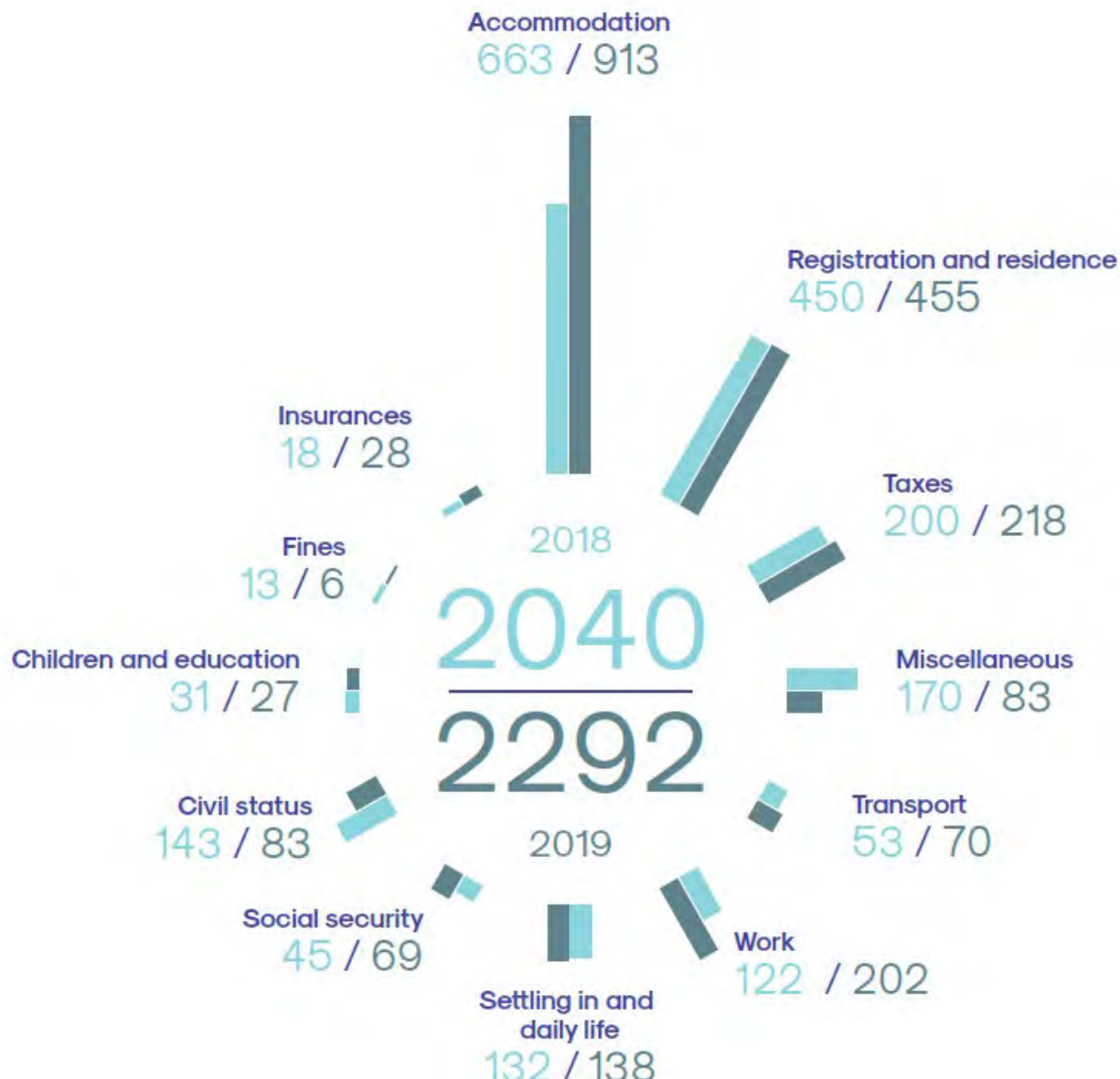
Personal Income Tax
Import of vehicles

Work permits

Social security issues

Residence permits

Statistics 2018-2019



Expatriate Welcome Desk



5 REASONS FOR USING OUR SERVICES

1. Free
2. Independent public service
3. Multilingual (EN, FR, NL)
4. One-stop shop
5. Direct link with administrations at the local, regional and federal level

2 OFFICES

- > Main office on Avenue d'Auderghem 63
1040 Brussels
- > European Parliament antenna



4 WAYS TO ASSIST YOU

- > By phone: +32 (0)2 430 66 00
- > By e-mail: info@commissioner.brussels
- > Via our website: www.commissioner.brussels
- > By appointment

Expatriate Welcome Desk

3 **TEAM**
MEMBERS



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What we also do

- Information sessions for target groups

“How to settle down in Brussels?” (trainees, partners of EU officials, diplomatic personnel...)



What we also do

- **Seminars for all expats** on several topics (taxation, social security, rental contracts...)



What we also do

- **Promoting awareness** and good practices with local administrations
- **Tackling issues of continuing relevance** and challenges affecting EU-staff
- **Make recommendations** to Belgian authorities

Our experience

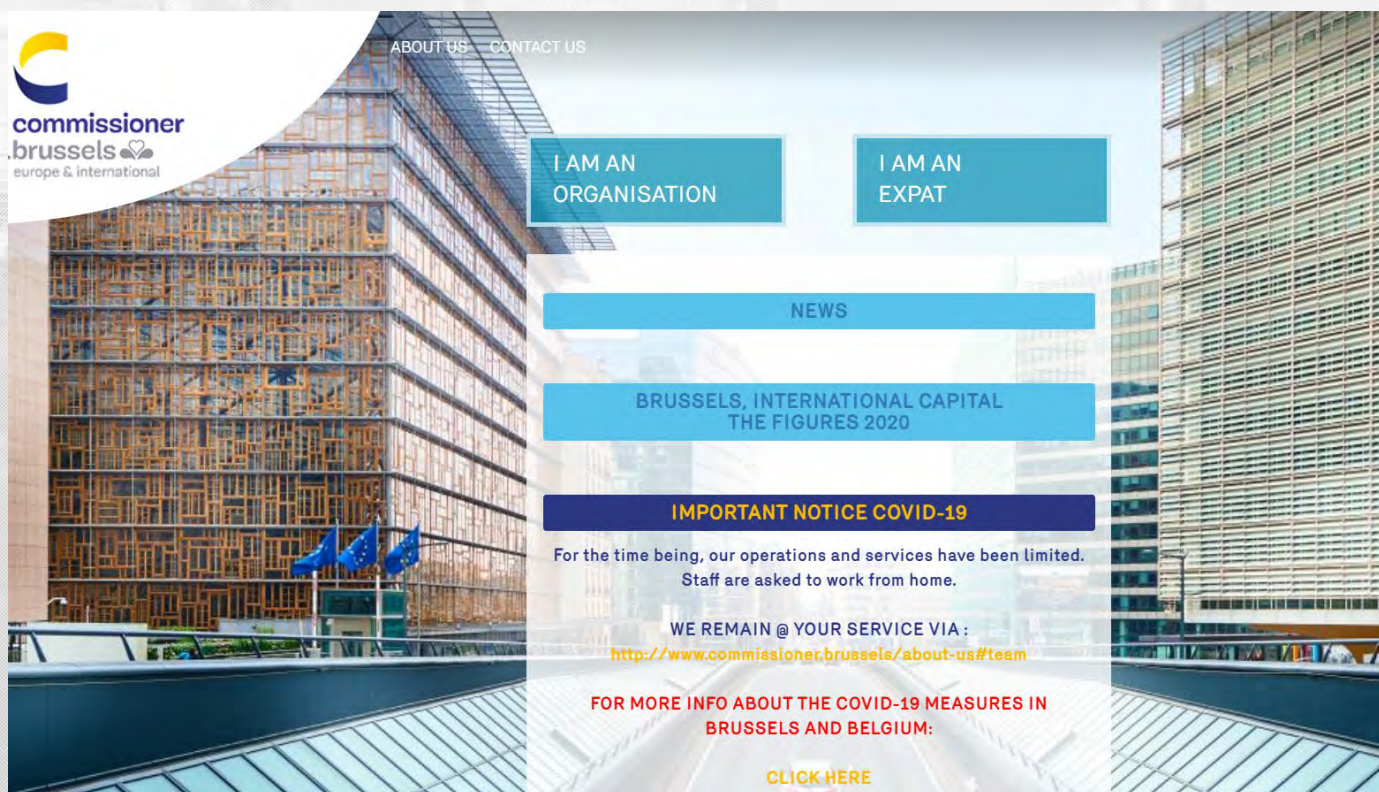
- 25 years of experience
- Unique insight and understanding of EU-staff matters
- Expertise with Protocol on Privileges and immunities
- Frequent contacts and meetings with personnel services of the EU-institutions

Useful info before your arrival

- Covid news:

“[Info Coronavirus](#)” (Federal Website)

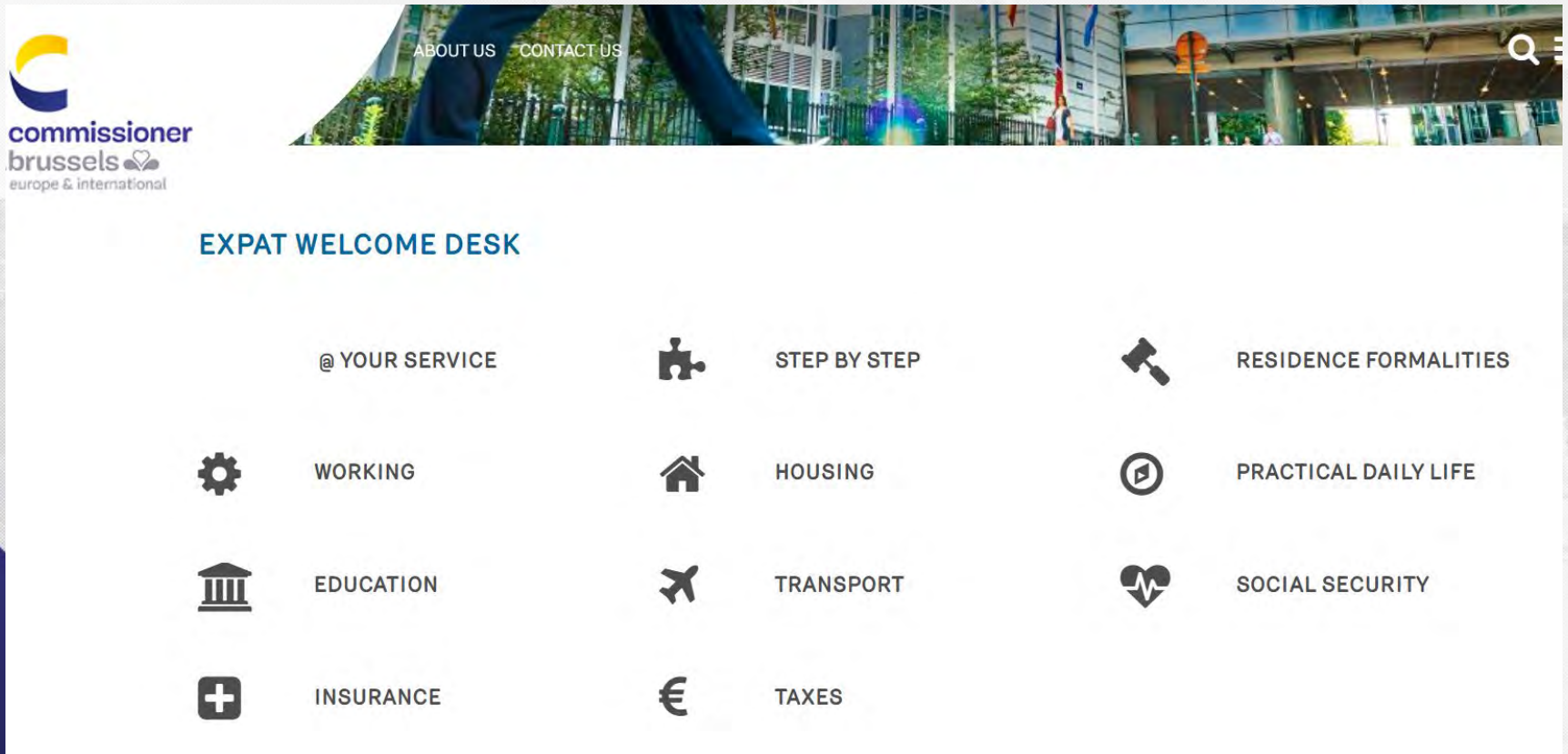
“[Corona News](#)” (on our webpage [Commissioner.brussels](http://www.commissioner.brussels))



Useful info before your arrival

- How to settle down in Brussels ?:

[Commissioner.brussels](https://commissioner.brussels)



The screenshot shows the homepage of the Commissioner Brussels website. At the top, there is a navigation bar with the logo on the left and links for 'ABOUT US' and 'CONTACT US' in the center. A search icon is visible on the right. Below the navigation bar is a large banner image showing a modern building with a glass facade and a blue awning. Underneath the banner, the heading 'EXPAT WELCOME DESK' is displayed in blue. The main content area features a grid of twelve service categories, each with an icon and a text label. The categories are arranged in three rows and four columns. The first row includes '@ YOUR SERVICE', 'STEP BY STEP', and 'RESIDENCE FORMALITIES'. The second row includes 'WORKING', 'HOUSING', and 'PRACTICAL DAILY LIFE'. The third row includes 'EDUCATION', 'TRANSPORT', and 'SOCIAL SECURITY'. The fourth row includes 'INSURANCE' and 'TAXES'.

ABOUT US CONTACT US

commissioner
.brussels
europe & international

EXPAT WELCOME DESK

@ YOUR SERVICE	STEP BY STEP	RESIDENCE FORMALITIES
WORKING	HOUSING	PRACTICAL DAILY LIFE
EDUCATION	TRANSPORT	SOCIAL SECURITY
INSURANCE	TAXES	

Useful info before your arrival

<https://www.commissioner.brussels/en/component/fleximedia/402-brochure-ewd-version-web?Itemid=304>



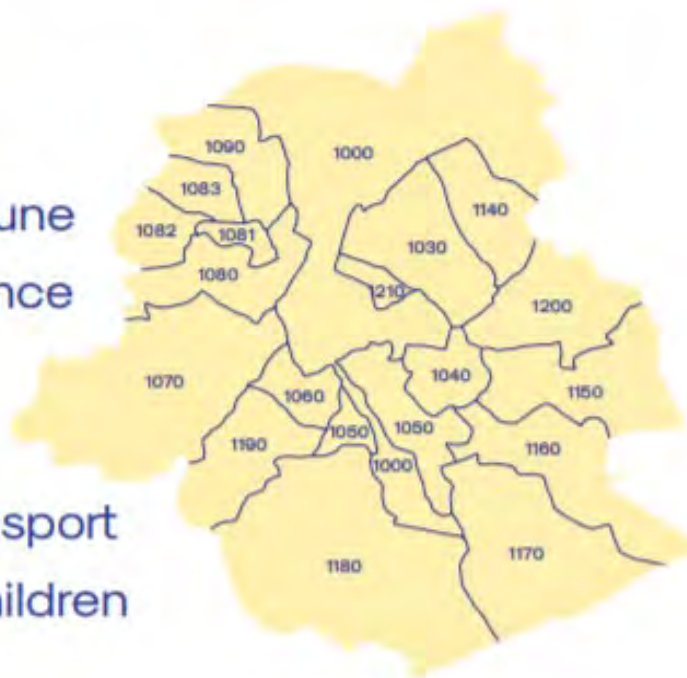
Useful info before your arrival

BRUSSELS, YOUR HOST REGION!

SETTLING DOWN IN BRUSSELS IN 10 STEPS!

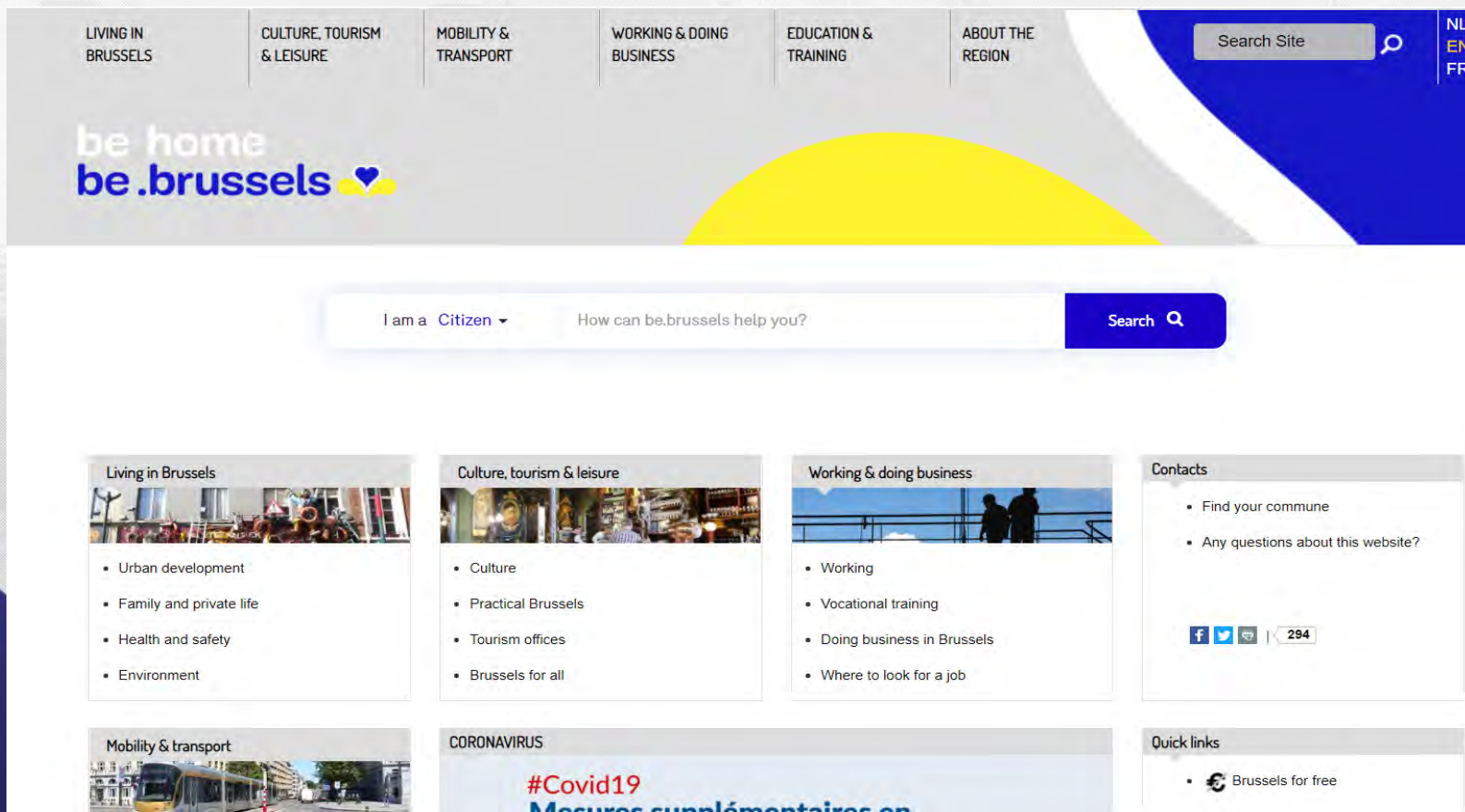
Settling down in Brussels will entail a number of steps. In this settle down guide we propose the following roadmap:

1. Find a place to live
2. Sign a lease contract
3. Register with the commune
4. Enroll to a health insurance
5. Find a job
6. Pay your taxes
7. Choose a means of transport
8. Find a school for your children
9. Organise your daily life
10. Be part of Brussels



Useful info before your arrival

- Life in Brussels:
[“Be Home Be Brussels”](#)



The screenshot shows the homepage of the 'be.home be.brussels' website. The header features a navigation bar with categories: LIVING IN BRUSSELS, CULTURE, TOURISM & LEISURE, MOBILITY & TRANSPORT, WORKING & DOING BUSINESS, EDUCATION & TRAINING, and ABOUT THE REGION. A search bar is located on the right. Below the header is a large banner with the 'be.home be.brussels' logo and a yellow semi-circle graphic. A secondary search bar is positioned below the banner, with a dropdown menu for 'I am a Citizen' and a search button. The main content area is divided into several sections: 'Living in Brussels' (Urban development, Family and private life, Health and safety, Environment), 'Culture, tourism & leisure' (Culture, Practical Brussels, Tourism offices, Brussels for all), 'Working & doing business' (Working, Vocational training, Doing business in Brussels, Where to look for a job), 'Contacts' (Find your commune, Any questions about this website?), 'Mobility & transport' (with a tram image), 'CORONAVIRUS' (with a '#Covid19' hashtag), and 'Quick links' (Brussels for free).

LIVING IN BRUSSELS CULTURE, TOURISM & LEISURE MOBILITY & TRANSPORT WORKING & DOING BUSINESS EDUCATION & TRAINING ABOUT THE REGION Search Site

be home
be.brussels

I am a **Citizen** How can be.brussels help you? Search

Living in Brussels

- Urban development
- Family and private life
- Health and safety
- Environment

Culture, tourism & leisure

- Culture
- Practical Brussels
- Tourism offices
- Brussels for all

Working & doing business

- Working
- Vocational training
- Doing business in Brussels
- Where to look for a job

Contacts

- Find your commune
- Any questions about this website?

Mobility & transport

CORONAVIRUS

#Covid19
Mesures supplémentaires en

Quick links

- Brussels for free

? QUESTIONS ?

