

## TRAVEL DOCUMENTS ONLINE

en

## NATIONAL CONTACT POINTS AVAILABLE TO THE GENERAL PUBLIC FOR INFORMATION ON IDENTITY AND TRAVEL DOCUMENTS

Whatever a document's origin, please address any question relating to it to your national contact point. **In case of doubt please contact your local police.**

### *Participating countries*

AUT - Österreich  
BEL - België / Belgique / Belgien  
BGR - България  
CYP - Κύπρος  
CZE - Česko  
DEU - Deutschland  
DNK - Danmark  
EST - Eesti  
ESP - España  
FIN - Suomi  
FRA - France  
GRC - Ελλάς  
HRV - Hrvatska

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ITA - Italia  
LTU - Lietuva  
LUX - Luxembourg  
LVA - Latvija  
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NLD - Nederland  
POL - Polska  
PRT - Portugal  
ROU - România  
SVK - Slovensko  
SVN - Slovenija  
SWE - Sverige  
\*

CHE - Schweiz / Suisse / Svizzera  
ISL - Ísland  
NOR - Norge / Noreg

\* \* \*

*Associated Schengen country, not participating*

LIE - Liechtenstein

\* \* \*

*Neighbouring countries*

MDA - Moldova

UKR - Україна / Ukraine

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00 Bundesministerium für  
- Inneres  
16.00 Herrengasse 7  
CET Postfach 100  
1014 Wien, Austria

[post@bmi.gv.at](mailto:post@bmi.gv.at)

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**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK  
BELGIË /  
KÖNIGREICH  
BELGIEN



*BEL document numbers -  
ID documents:*  
FOD Binnenlandse Zaken -  
Instellingen en Bevolking -  
Rijksregister / SPF  
Intérieur - Institutions et  
Population - Registre  
National  
Park Atrium, Rue des  
colonies / Koloniënstraat 11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)

<https://www.checkdoc.be/>

*BEL travel documents:*  
Federale Overheidsdienst  
Buitenlandse Zaken - Dienst  
reisen  
identiteitsdocumenten /  
Service public fédéral  
Affaires étrangères - Service  
documents de voyage et  
d'identité  
Rue des Petits Carmes /  
Karmelietenstraat 15  
1000 Bruxelles / Brussel,  
Belgium

[paspoort@diplobel.fed.be](mailto:paspoort@diplobel.fed.be)  
[passeport@diplobel.fed.be](mailto:passeport@diplobel.fed.be)

Tel.: +32 2 501 81 11

*Foreign security documents:*

[DJT.cdbv-  
ocrf.d@police.belgium.eu](mailto:DJT.cdbv-ocrf.d@police.belgium.eu)

**BGR**  
РЕПУБЛИКА  
БЪЛГАРИЯ /  
REPUBLIC OF  
BULGARIA



08.30  
-  
17.30  
EET

Ministry of Interior  
Identity Documents  
Directorate  
48, Maria Luiza Blvd.  
1202 Sofia, Bulgaria

[int.151@mvr.bg](mailto:int.151@mvr.bg)

Tel.: +359 2 982 39 94



**CYP**  
ΚΥΠΡΙΑΚΗ  
ΔΗΜΟΚΡΑΤΙΑ /  
KIBRIS  
CUMHURİYETİ



Documents and Banknotes  
Examination Laboratory -  
Criminalistic Services –  
Cyprus Police  
1478 Nicosia, Cyprus

[cs.registry@police.gov.cy](mailto:cs.registry@police.gov.cy)

FAX: +357 2 280 8718

Σε αμφίβολες περιπτώσεις, να  
αποτείνεστε στο τοπικό σας  
αστυνομικό τμήμα.

Tel.: +357 2 280 84 26  
+ 357 2 280 83 66

**CZE**  
ČESKÁ REPUBLIKA



07.30  
-  
16.00  
CET

Directorate of Foreign Police  
Service, National Centre for  
Documents Examination  
Olšanská 2  
130 51 Prague 3, Czechia

[rscp.doklady@pcr.cz](mailto:rscp.doklady@pcr.cz)  
[scp.r.sekret.od@pcr.cz](mailto:scp.r.sekret.od@pcr.cz)

V případě pochybností se obraťte  
na místní policejní služebnu.

Tel.: +420 974 841 324

**DEU**  
BUNDESREPUBLIK  
DEUTSCHLAND



Mon-  
Thu  
07.00  
-  
17.00  
Fri  
07.00  
-  
15.00  
CET

Bundespolizeipräsidium  
Referat 33  
Heinrich-Mann-Allee 103  
14473 Potsdam, Germany

[bpolp@polizei.bund.de](mailto:bpolp@polizei.bund.de)

FAX: +49 331 97997 1010

Hotline der Bundespolizei für alle  
Fälle:

In konkreten Zweifelsfällen  
wenden Sie sich bitte an Ihre  
örtliche Polizeidienststelle  
Notruf 110.

Tel.: +49 331 979 970  
+49 800 6 888 000

**DNK**  
DANMARK  
+ FÆRØERNE /  
FØROYAR  
+ GRØNLAND /  
KALAALLIT NUNAAT



Danish National Police  
Department for International  
Communication  
Ejby Industrivej 125 – 135  
DK-2600 Glostrup, Denmark

I tvivlstilfælde kontaktes det lokale  
politi.



**ESP**  
ESPAÑA

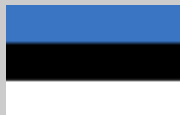


09.00 - 21.00 CET  
Policía Nacional  
Sección de Investigación de  
Fraude Documental  
Calle General Pardiñas 90,  
P 5º  
28006 Madrid, Spain

[cgef.ucrifsifd@policia.es](mailto:cgef.ucrifsifd@policia.es)

En caso de duda, dirjase a las  
autoridades policiales locales.

**EST**  
EESTI



08.00 - 17.00 EET  
Estonian Police and Border  
Guard Board, Border  
Management Bureau,  
Border Control and  
Operational Intelligence  
Group  
Pärnu Mnt. 139  
15060 Tallinn, Estonia

[pass@politsei.ee](mailto:pass@politsei.ee)

Tel.: + 372 614 9147

Kahtluse korral pöörduge palun  
oma kohaliku politseiasutuse  
poole.

**FIN**  
SUOMI



07.00 - 24.00 EET  
Border Guard - Gulf of  
Finland Coast Guard  
District, Helsinki Border  
Control Unit / Document  
Examination  
PO Box 12  
01531 Vantaa, Finland

[docu@raja.fi](mailto:docu@raja.fi)

FAX: +358 295 411 545

Tel.: +358 295 426 650

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



09:00  
-  
18:00  
CET

Ministère de l'Intérieur,  
Direction Centrale de la  
Police Aux Frontières -  
DEFDI - Division de  
l'Expertise en Fraude  
Documentaire et à l'Identité  
27, cours des Petites  
Ecuries  
77185 Lognes, France

[dcpaf-defdi-  
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

Tel.: +33 1 60 37 17 61

En cas de doute, veuillez  
contacter le bureau de police le  
plus proche.



**GRC**  
ΕΛΛΗΝΙΚΗ  
ΔΗΜΟΚΡΑΤΙΑ



07.30  
-  
15.00  
EET

**Hellenic Police  
Headquarters -  
Αρχηγείο Ελληνικής  
Αστυνομίας -**

- *Greek passports:*  
National Passport &  
Security Documents  
Division / Διεύθυνση  
Διαβατηρίων και Εγγράφων  
Ασφαλείας

[contact@passport.gov.gr](mailto:contact@passport.gov.gr)

Tel.: +30 210 7298 000

- *Greek ID cards:* Security  
Branch, State Security  
Division, Identity Cards &  
Archives Section / Κλάδος  
Ασφάλειας, Διεύθυνση  
Κρατικής Ασφάλειας, Τμήμα  
Ταυτοτήτων και Αρχείων

[dka4tayt@astynomia.gr](mailto:dka4tayt@astynomia.gr)

Tel.: +30 210 6924 991

- *Foreign security  
documents:* Forensic  
Science Division, False  
Documents Examination  
Laboratory / Διεύθυνση  
Εγκληματολογικών  
Ερευνών, Εργαστήριο  
Διερεύνησης Παραχάραξης  
Κιβδηλείας και Πλαστότητας  
Εντύπων και Αξιών

[forgelab@astynomia.gr](mailto:forgelab@astynomia.gr)

FAX: +30 210 5103 261

Tel.: +30 210 5103 268

+30 210 5103 257

**HRV**  
REPUBLIKA  
HRVATSKA



08.00 Ministry of Interior  
- Forensic Science Centre  
16.00 „Ivan Vucetic“  
CET Ilica 335  
10 000 Zagreb, Croatia

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

**HUN**  
MAGYARORSZÁG



07.30 Országos Rendőr-  
- főkapitányság  
16.00 Rendészeti Főigazgatóság  
CET Határrendészeti Főosztály  
Documentációs Osztály

[dokumentacio@orfk.police.hu](mailto:dokumentacio@orfk.police.hu)

Tel.: +36 1 4435 447

**IRL**  
ÉIRE / IRELAND



09.00 Forensic Science Ireland  
-  
17.00 Garda National Immigration  
WET Bureau  
(GMT) 13-14 Burgh Quay  
Dublin 2, Ireland

[documents@fsi.gov.ie](mailto:documents@fsi.gov.ie)

[GNIB\\_DV@garda.ie](mailto:GNIB_DV@garda.ie)

Tel.: +353 1 666 9100



**ITA**  
REPUBBLICA  
ITALIANA



08.00 Direzione Centrale  
- Anticrimine  
14.00 Servizio Polizia Scientifica,  
+ Divisione II Sezione III,  
15:00 Identità Grafica e Falso  
- Documentale  
18:00 Via Tuscolana 1548  
CET 00173 Roma, Italy

In caso di dubbio si prega di  
contattare il locale ufficio di  
polizia.

**LTU**

08.00 State Border Guard Service  
- Criminal Investigation  
17.00 Board,  
EET Forensic Science Unit

[sbgs.docucentre@vrm.lt](mailto:sbgs.docucentre@vrm.lt)

Tel.: +370 5 219 8222

|                                            |                                                                                   |                                |                                                                                                                                                                                                                               |                                                                                                                                                |                                  |
|--------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| LIETUVOS<br>RESPUBLIKA                     |   | 24/7                           | State Border Guard Service<br>National Coordination<br>Center                                                                                                                                                                 | <a href="mailto:vilnius.vsat.ob@vsat.vrm.lt">vilnius.vsat.ob@vsat.vrm.lt</a><br>FAX: +370 5 271 9306                                           | Tel.: +370 5 271 9305            |
| <b>LUX</b><br>GRAND-DUCHÉ DE<br>LUXEMBOURG |  | 08.30<br>-<br>16.00<br><br>CET | Ministère des Affaires<br>étrangères et européennes,<br>de la Défense, de la<br>Coopération et du<br>Commerce extérieur -<br>Direction des affaires<br>consulaires et des relations<br>culturelles internationales            | <a href="mailto:service.passeports@mae.etat.lu">service.passeports@mae.etat.lu</a>                                                             | Tel.: +352 478 8300              |
| <b>LVA</b><br>LATVIJAS<br>REPUBLIKA        |  | 08.00<br>-<br>16.30<br><br>EET | Office of Citizenship and<br>Migration Affairs -<br>Methodical Management<br>Division<br>(Pilsonības un migrācijas<br>lietu pārvaldes - Metodiskās<br>vadības nodaļa)<br>Čiekurkalna 1. līnija 1, k-3<br>Rīga LV-1026, Latvia | <a href="mailto:marina.svinka@pmlp.gov.lv">marina.svinka@pmlp.gov.lv</a><br><a href="mailto:dace.kupce@pmlp.gov.lv">dace.kupce@pmlp.gov.lv</a> | +371 6720 8285<br>+371 6721 9521 |
| <b>MLT</b><br>MALTA                        |  |                                | National Document<br>Examination Unit                                                                                                                                                                                         | <a href="mailto:doclab.police@gov.mt">doclab.police@gov.mt</a>                                                                                 | Tel.: +356 2294 2759             |

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**NLD**  
KONINKRIJK DER  
NEDERLANDEN



07:00  
-  
16:00  
CET

Expertise Centre Identity  
Fraud and Documents  
Royal Marechaussee  
Schiphol - Ministry of  
Defense  
  
Postbus 90615  
2509 LP Den Haag  
MPC 51 B, Netherlands

[ECID.FADO@mindef.nl](mailto:ECID.FADO@mindef.nl)

Tel.: +31 88 953 1686

**POL**  
RZECZPOSPOLITA  
POLSKA



08:15  
-  
16:15  
CET

Border Guard Headquarters  
Forensic Laboratory of  
Border Guard  
ul. Komitetu Obrony  
Robotników 23,  
02-148 Warsaw, Poland

W razie wątpliwości należy  
skontaktować się z miejscową  
policją.

**PRT**  
PORTUGAL



08.30  
-  
20.00  
WET

Serviço de Estrangeiros e  
Fronteiras  
DCID-UCPAT

[PRADO@sef.pt](mailto:PRADO@sef.pt)

Tel.: +351 214 236 200



**ROU**  
ROMÂNIA



08.00  
-  
16.00  
EET

ID documents:

Ministry of Internal Affairs,  
Directorate for Persons  
Records and Databases  
Management  
Str.Obcina Mare nr. 2, sector  
6  
București, Romania

[operator1.depabd@mai.gov.ro](mailto:operator1.depabd@mai.gov.ro)

Tel.: +40 21 440 2440 -  
extension 25230

All other documents:

Ministry of Internal Affairs  
General Inspectorate of  
Romanian Border Police  
Bd. Geniului, nr. 42 C, sector  
6  
București, Romania

[d1.b1.igpf@mai.gov.ro](mailto:d1.b1.igpf@mai.gov.ro)

Tel.: +40 21 408 7401

**SVK**  
SLOVENSKÁ  
REPUBLIKA



Bureau of Border and Foreign  
Police of the Presidium of the  
Police Force  
Ružinovská 1/B  
812 72 Bratislava, Slovakia

V prípade pochybností  
kontaktujte svoj miestny  
policajný zbor.

[oacd@minv.sk](mailto:oacd@minv.sk)

FAX: +421 9610 59 115

FAX: +421 9610 59 074

Tel.: +421 9610 50 726

Tel.: +421 9610 50 774



**SVN**  
REPUBLIKA  
SLOVENIJA



08.00  
-  
16.00  
CET

Ministry of Interior Republic of  
Slovenia  
Stefanova ul. 2  
1501 Ljubljana, Slovenia

[gp.mnz@gov.si](mailto:gp.mnz@gov.si)

Tel.: +386 1 428 40 00

**SWE -**  
SVERIGE



Police Authority  
National Operations  
Department (NOA) -  
Border Policing Section

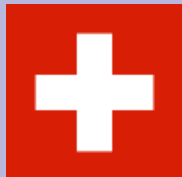
Kv. Kronoberg  
106 75 Stockholm, Sweden

Om tveksamhet råder  
vänligen kontakta  
närmaste polisstation.

[granspolissectionen.noa@polisen.se](mailto:granspolissectionen.noa@polisen.se)

\* \* \*

**CHE**  
CONFÉDÉRATION  
SUISSE / SCHWEIZ /  
SVIZZERA /  
SVIZRA



08.00  
-  
16.30  
CET

Bundesamt für Polizei  
(Fedpol)  
Technology and Development  
of Documents (TEA)

[adoc@fedpol.admin.ch](mailto:adoc@fedpol.admin.ch)

Tel.: +41 58 46 48 700

Guisanplatz 1A  
3003 Bern, Switzerland

**ISL**  
ÍSLAND



05.30  
-  
17.30  
WET

Document Center -  
Borderpolice at Keflavik  
Airport -

[LSS.docu@police.is](mailto:LSS.docu@police.is)

Tel.: +354 444 2200

Brekkustíg 39  
260 Reykjanesbæ, Iceland



**NOR**  
KONGERIKET  
NORGE /  
KONGERIKET  
NOREG / NORGGA  
GONAGASRIIKA



Please contact your local  
police.

**LIE**  
FÜRSTENTUM  
LIECHTENSTEIN



Landespolizei Kriminalpolizei -  
Kommissariat Kriminaltechnik

[helen.saxer@llv.li](mailto:helen.saxer@llv.li)

Tel.: +354 420 182

Gewerbeweg 4  
9490 Vaduz, Liechtenstein

FAX: +354 425 0952

\* \* \*

## Neighbouring countries

**MDA**  
REPUBLICA  
MOLDOVA



08.00  
-  
17.00  
EET

Ministry of Internal Affairs of  
the Republic of Moldova,  
Department of the Border  
Police,  
Document Expertise  
Directorate

[docsec@border.gov.md](mailto:docsec@border.gov.md)

Tel.: +373 22 259 634

MD 2012, mun. Chişină, str.  
Petricani 19, Moldova



**UKR**  
УКРАЇНА /  
UKRAINE



State Migration Service of  
Ukraine

[relations@dmsu.gov.ua](mailto:relations@dmsu.gov.ua)

[shpak@dmsu.gov.ua](mailto:shpak@dmsu.gov.ua)

+ 38 044 279 05 31

Whatever a document's origin, please address any question relating to it to your national contact point. **In case of doubt please contact your local police.**

**Report a crime** (child or sexual abuse, Internet crime) **to your local or national police:**

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> [PRADO start page](#) 

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